Lotteries are strongly encouraged to endorse RG (Responsible Gaming) and CSR (Corporate Social Responsibility) policies. CSR has indeed become mandatory and lotteries must be Committed, Smart and Responsible – all three core values part of any licence to operate. Last year, EL published its CSR Guidelines and will later this year implement the RG commitment level (as a first step towards full RG Certification). These new “tools” will be developed by speakers from a European and worldwide perspective, given that the EL RG commitment level is similar to levels 2 and 3 of WLA’s RG Framework. New and more practical ways to address CSR will be on schedule this year in the beautiful city of Lisbon. Inspiring case studies from EL and WLA members will be combined with outstanding keynote speakers. Participants will broaden their practical knowledge on Responsible Gaming and more global CSR aspects, for their own benefit, as well as their lottery’s and society’s as a whole.

Dr. Mark Griffiths is Distinguished Professor of Behavioural Addiction at the Nottingham Trent University, and Director of the International Gambling Research Unit. He is internationally known for his work on gambling and gambling addictions has published over 730 refereed research papers, five books, and 150+ book chapters. He has won 19 national and international awards for his work.

Dr. Jonathan Parke is an independent research consultant at ‘Sophro’ and has adjunct positions at various UK universities. He has served as a principal investigator on a variety of research projects most of which focusing on gambling behaviour. In his previous role, he was the Director of Commissioning for the Responsible Gambling Trust (RGT) in Great Britain.

Parul Sharma is an expert in the area of sustainability, human rights and anti-corruption. Parul is the CEO at the Academy for Behavioural Addiction at the Academy for Human Rights in Business, which has provided training on CSR related issues to more than 550 companies around the world. She chaired the Swedish Government’s Delegation for implementation of the UN’s Agenda 2030 in Sweden until January 2018.

Dr. Tobias Hayer is a certified psychologist and has worked as a researcher at the Institute for Psychology and Cognition Research (IPK) in Bremen since 2001. He completed his doctorate in 2012 with a dissertation on youth and gambling-related problems. His research focuses on various aspects of gambling and addiction as well as risk and problem behaviour in adolescence.

Maurizio Fea, psychiatrist, former director of the Department of Dependencies of the ASL of Pavia, wrote numerous articles and books on addictions, ethics, and health organizations. He is Director of Training at the Italian federation of addiction departments and services, where he is responsible for the gambling sector, and project manager of the helpline GiocaResponsabile.